

# ABOUT US

For nearly 30 years, NCCI has been the industry leader in member outreach by providing Risk Resolution Outsourcing (RRO) to deliver Actionable Intelligence to credit unions.



# OUR SERVICES

	Email or Text Campaign	2 Day Priority Mailing	Letter Delivery	Field Call
	\$7.50	\$25.00	\$35.00	\$55.00
Letter Communication Delivered to Member	X	X	X	X
Secure Online Portal with Survey Responses	X	X	X	X
Take Pictures of Collateral (home, auto, etc.)			X	X
Attempt to Contact Member - Encourage Contact with CU			X	X
Obtain Updated Member Information				X

# BENEFITS

- Creates a Sense of Urgency
- Reduces Loan Losses and Delinquencies
- Delivery of Confidential Communication
- Re-Engages Unresponsive Members
- Nationwide Coverage
- Member Friendly
- Compliant Solutions
- Actionable Reporting

